

Hospitals Transformation Programme

10 June 2025



HOSPITALS
TRANSFORMATION
PROGRAMME



HIGHER QUALITY,
SAFER CARE



IMPROVED
OUTCOMES



BETTER
ACCESS



A GREAT PLACE
TO WORK

Why are we here?



- Clinical Model
- Latest developments
- How can you and your communities get involved?
- Questions

Matthew Neal – Director of Hospitals Transformation Programme

Sara Biffen – Delivery Director

Rachel Webster – HTP Nursing, Midwifery and AHP Lead

Julia Clarke – Director of Public Participation

Dr Jenni Rowlands – Deputy Medical Director

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The clinical model



RSH will specialise in emergency care and will have:

- A modern, purpose-built Emergency Department – with separate children's footprint
- A critical care unit
- Consultant led maternity care
- Children's inpatient services
- Emergency Medical Specialist Services, including Cardiology, Stroke, Respiratory and Acute Medicine
- Emergency and trauma surgery
- Head and neck inpatient services
- Radiotherapy and inpatient and day cancer care and treatment

Both sites will continue to provide a number of services, which include:

- Adult, children's and maternity outpatients
- Endoscopy services
- Urgent care services and medical Same Day Emergency Care
- Diagnostics, imaging services including X-ray
- Frail and elderly care services



PRH will specialise in planned care and will have:

- 24/7 urgent care services
- Planned inpatient surgery and medical and surgical emergency patients on a planned pathway of care
- Local anaesthetic procedures
- Day case surgery
- Midwife led maternity unit
- Enhanced rehab facilities and wards
- Cancer treatment day unit – aligned to HTP
- Respiratory treatment centre – future opportunity

Urgent care provision at both sites

Both hospitals will have Urgent Treatment Centres (UTC)'s available 24hours a day, 7 days a week. Patients in the UTC will receive faster access to the right clinicians, as they will be separate to emergency admissions.

RSH will be a standard UTC, patients being streamed into this service upon arrival at the “front door”

PRH will provide more functionality than the NHS England defined standard UTC. This will include a Frailty service and Same Day Emergency Care (SDEC). Additionally, resus room retained and suitably trained professionals to be able to quickly and safely stabilise a patient that needs to be transferred to a different hospital

The majority of patients will continue to use their local hospital – including for outpatient appointments and urgent care services

Why will this benefit our patients and staff?



Faster access to the right care and clinicians



Buildings that support modern healthcare practices



Shorter waiting times for planned surgery



Faster ambulance handover times



An improved work environment for our colleagues



Shorter hospital stays for our patients



Continuous investment into both our hospital sites

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Latest developments



The Shrewsbury and
Telford Hospital
NHS Trust



Integrated
Care System
Shropshire, Telford and Wrekin

Planned Care Hub at PRH

The Planned Care Hub has now been in operation for one year, and since opening has treated nearly 5000 patients.

Feedback from patients and staff is very positive, and recent success includes:

- Reinstatement of planned orthopaedic joint replacement surgery in December 2024
- Completing 11 hernia operations in a single day – the usual maximum on a standard list is six as part of a High Intensity Theatre (HIT) list



Patient preparation pod



Discharge waiting area



Recovery area



One of 4 new operating theatres that include laminar flow and laser surgery facilities

Growing cancer services at PRH



- We are working with Lingen Davies Cancer Support to bring new cancer services to PRH
- The multi-million pound appeal is a collaboration between Lingen Davies and SaTH as part of HTP
- Cancer services are planned to be available in PRH by 2029 and will be created in addition to the existing services and clinics running at RSH
- As well as the chemotherapy centre, we are aiming to introduce outpatient clinics, a specialist Urology Investigations Unit, and a Lung Diagnostic Centre to PRH through this important fundraising campaign

What this means for our patients and communities:

- Care closer to home where clinically appropriate which will reduce patient travelling
- Extra capacity to support increasing future demand so ensuring faster access to diagnosis, treatment and ongoing support through providing the new unit at Princess Royal Hospital
- Releasing capacity at Royal Shrewsbury Hospital for patients living within this catchment area to have their treatments more quickly
- Access to therapy services within the treatment unit and outpatient clinics
- Improved links between the treatment services and Lingen Davies Cancer Charity by inclusion of dedicated charity space within the new unit



Improving RSH Emergency Department

Phase one – complete in March 2025

- 8 new, larger resuscitation rooms with improved infection, prevention and control
- 10 new majors cubicles – improved experience for patients
- New modern staff bases with improved patient visibility



Comparison – Resuscitation Areas



Old Paediatric Resuscitation Bay, RSH



New Paediatric Resuscitation Bay, RSH

Comparison – Resuscitation Areas



Current Resuscitation Area in PRH
Total floorspace 144 m2



New Resuscitation Area in RSH
Total floorspace 434 m2 (former area circa 85 m2)

Improving our Emergency Department

Next steps – from Summer 2025

- 2 new adult mental health rooms
- New separate adult and children ED reception – with patient self-check in desks
- New adults and children's triage rooms
- New Ambulance Receiving Area footprint creating 6 cubicles



Main build progress

- Completed site reconfiguration and set up to ensure traffic and ambulance access are maintained
- Works are progressing well with the full height and all floors completed in the southwest corner of the building (Area 1)
- The whole structure is planned to complete at the end of 2026, with the building becoming weathertight soon after
- We are working to connect the new building with the existing hospital estate – expected to complete in the coming months



Main build progress



Before works started – May 2024



During – May 2025

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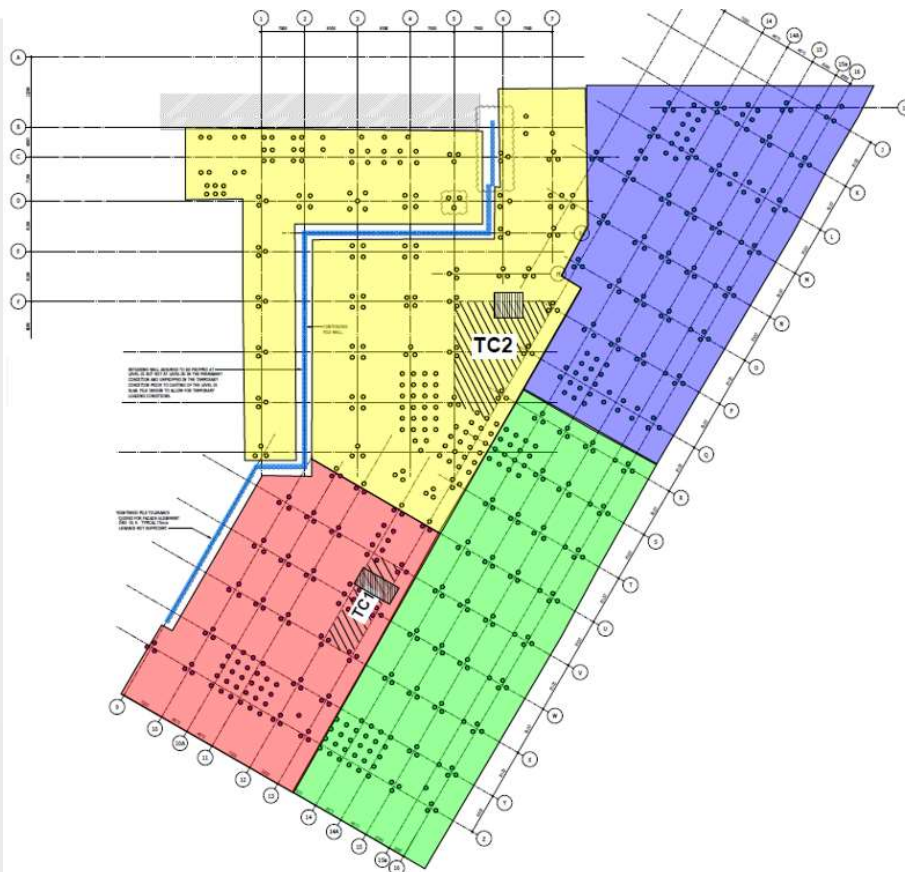


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Construction site plan



TC1 & TC2 – cranes on site

Area 1

Concrete frame completion – May 25
Building envelope completion – Sept 25

Area 2

Concrete frame completion – Aug 25
Building envelope completion – Apr 26

Area 3

Concrete frame completion – Nov 25
Building envelope completion – Aug 26

Area 4

Concrete frame completion – Feb 26
Building envelope completion – Nov 26

Our journey to Net Zero

We have been successful in two major bids this year to secure capital funding from The Great British Energy Local Power Plan and other national decarbonisation schemes.

Funding will be used to support renewable energy projects, such as solar power at Royal Shrewsbury Hospital - which will reduce the Trust's grid supplied power needs. Work has started on a new Energy Centre at the Royal Shrewsbury Hospital with the current ageing heating infrastructure being replaced and upgraded with modern and more sustainable energy sources with VitalEnergi.



Plans for a greener future:

- £200k contribution towards active travel off site
- 110 new cycle parking spaces, 20 new showers plus changing rooms
- New bus stop facility outside new Main entrance at RSH
- 54 car sharing spaces (increase of 30) at RSH
- Preparing strategy for more EV parking spaces at both sites
- Expand renewable energy solutions to PRH
- Establishing Travel Plan Liaison Committee – looking to work with Shropshire Council to progress

How can you remain involved?



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Telford Hospital
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Charitable Support



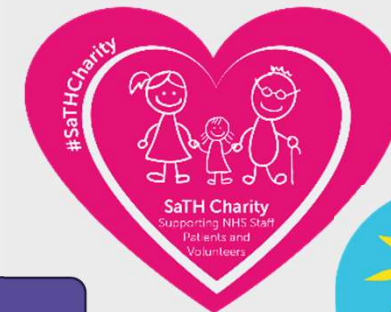
Building modern healthcare facilities is challenging. While the clinical model is fully funded, hospitals must adapt to the changing healthcare needs of their communities. Our partner charities strive to enhance the experience of all people using our services, with particular focus on some exciting developments – a Cancer Centre at PRH for Telford patients, a Respiratory Centre at PRH for all our patients in Shropshire, Telford & Wrekin and mid Wales.

Our fundraising campaign supports three key areas within our new building:

Supporting future opportunities to expand services at both hospitals, including plans for a new cancer treatment centre and a respiratory centre at PRH.

Creating a positive environment for healing involves more than just treating ailments. Calm Spaces or community artwork can help foster a positive atmosphere for patients and their loved ones.

Developing community spaces within the hospital or its grounds, such as sky gardens for the new Children's Ward or Critical Care Unit, and a community garden.



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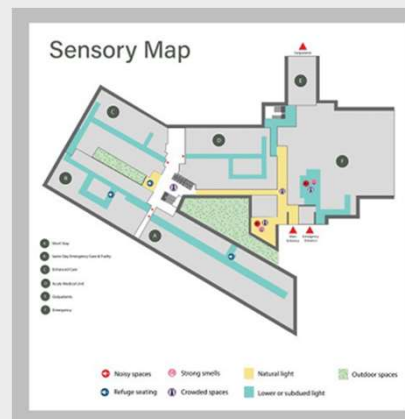
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Public Focus Groups

We have been holding quarterly focus groups as well as one-offs covering specific topics, through which our communities have provided guidance on many aspects of the programme.

Focus Group output includes:

- A **redesigned front entrance**
- A **sensory map**, **sensory room**, and **calm spaces** for neurodiverse patients
- Plans for **dementia clocks** and **dementia friendly signage**
- Design guidance including **colour palettes**, **appropriate seating**, and **details such as USB charging ports**



Upcoming Focus group sessions

Women & Children's
2nd September, 10am-12noon

**Medicine, Emergency Care, Surgery,
Anaesthetics, Critical Care, Cancer**
4th September, 10am-12noon



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About Health

We continue to update our communities via presentations, online or in person. The About Health online meetings are held quarterly over MS Teams, offering a one-hour update from senior members of the programme team, with the opportunity to ask questions. Presentations are also delivered in the community for interested groups.

If you would like us to attend an existing meeting or join you at an event, please email:
sath.engagement@nhs.net

Next 'About Health': HTP

**29 July
18:30-19:30**

MS Teams

Other Planned Presentations:

- Hospital Update – 25th June, 11:00-12:00, MS Teams
- Rotary Club of Wellington – 26th September
- Telford Visually Impaired Group – 2nd October



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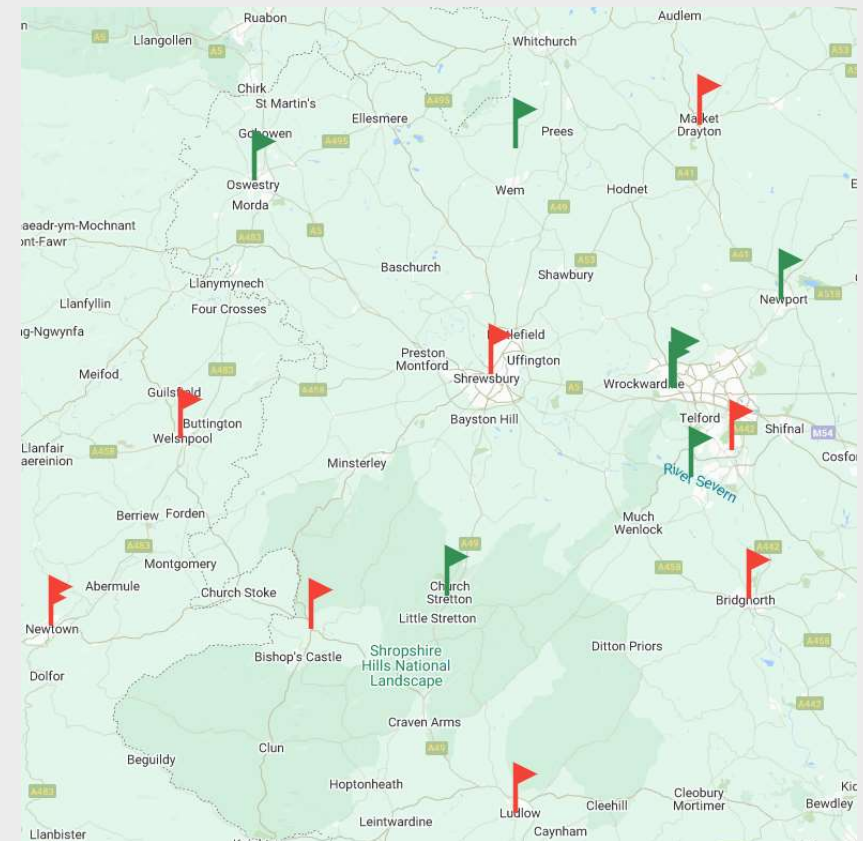
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Engagement in the Community



We will be holding informational public drop-ins through 2025 and beyond, with confirmed dates below. We are always looking for opportunities to share information, if there is an event you think we should be attending, please email sath.engagement@nhs.net

- Welshpool Market (town centre) – 16th June, 10:00-14:00
- Ludlow Market (Buttercross) – 23rd June, 10:00-14:00
- Bridgnorth Market – 11th July, 10:00-14:00
- Newtown Market – 15th July, 10:00-13:00
- Brookside Community Centre – 24th July, 11:00-14:00
- Market Drayton Indoor Market – 17th September, 10:00-13:00
- Lydham Friday Market – 3rd October, 10:00-13:00
- Montgomery Medical Practice Patients Association (Newtown Market) – 14th October, time TBC



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Additional engagement routes



Event & Date	Subject
Monthly Hospital Update – MS Teams	Monthly Trust News Update including update on HTP
Monthly newsletter email update - sent to our 5000+ community members	Update from Public Participation team including HTP update and details on how to get involved
Quarterly About Health online updates	One hour MS Teams online presentation for public from HTP team with Q&As
Quarterly Public Assurance Forum (next one July 2025) with representatives from organisations across health & social care in Shropshire, Telford & Wrekin & Mid Wales	Presentation from HTP team with Q&As
SaTH website and intranet	Webpages which support public engagement and Latest HTP meetings/feedback Public Participation - SaTH



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Thank you for joining us...



- If you sign up to become a community member sath.engagement@nhs.net we will keep you updated on how you can get involved and updated on the programme through our monthly update.
- Any further questions, please email: sath.engagement@nhs.net

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